

Feature Overview

Mobile-Ready Candidate and Reference Experience

HealthcareSource is dedicated to improving the experience of everyone that uses our solutions, an endeavor that not only includes delivering the latest features, but also ensuring those features are easy to use.

Accessing and using HealthcareSource Reference Assessment is easier than ever thanks to a mobile-ready overhaul of the interface for both candidates and references. Users are no longer limited to desktops when selecting references and completing surveys now that the interface supports mobile devices (smartphones and tablets), allowing users to complete necessary tasks and questionnaires at any time from any device.

What is it exactly?

The interface presented to candidates selecting references, and those references when completing an assessment, has been updated to provide mobile compatibility. The forms presented to users automatically adapts to their device so they can complete the necessary steps without either having to struggle with small displays or waiting until they have access to a desktop.

How do I use it?

Great news here: you don't have to do anything special to use the new mobile-ready interface. Users access the system the same way as before (selecting links within emails), and our systems automatically detect if a mobile device is being used and present the user with the appropriate interface. No matter what type of device they're on, the page reformats to fit the screen in use.

This new mobile-ready interface for candidates and references using Reference Assessment allows users to complete reference submissions and evaluations forms when it's most convenient for them, no matter if they're sitting at a desktop computer or using a mobile device while on the go.

