

#### Feature Overview

# Interview Self-Scheduling

Spare yourself from the tedious back-and-forth of interview coordination emails and save time for all your other to-dos by using symplr Recruiting's Interview Self-Scheduling feature. Simply let the applicant know when you're available, they'll pick one of your pre-approved time slots, and just like that, your interview is booked.



#### Setting up your Calendar

Before sending self-scheduling invitations, you may want to review your calendar settings and select the days and hours you want to be available to meet with applicants. Selecting the *Preferences* option from the user menu in the navigation bar opens the *Scheduling Settings* page. Here you can select your time zone, the days of the week you're available for interviews, and hours for each day.

Interview Scheduling Time Zone		Eastern Star	idard Time	-				
Interview Work Ho	Interview Work Hours:							
Monday	9:00 AM	-	to	5:00 PM 👻	Unavailable Monday			
Tuesday	8:00 AM	-	to	5:00 PM 👻	Unavailable Tuesday			
Wednesday	8:00 AM	-	to	5:00 PM 👻	Unavailable Wednes			
Thursday	8:00 AM	-	to	5:00 PM 👻	🗌 Unavailable Thursda			
Friday	8:00 AM	-	to	3:00 PM 👻	Unavailable Friday			
Saturday	8:00 AM	-	to	8:00 AM 👻	🗹 Unavailable Saturday			
Sunday	8:00 AM	-	to	8:00 AM 👻	🖂 Unavailable Sunday			

These settings work in conjunction with your corporate calendar to determine your available time slots for applicants to select when they receive an invitation.

## Sending the Self-Scheduling Invitation

Selecting the *Send Self-Scheduling Invitation* option from in the **Take Action** drop-down menu on either the main *Applicants* or *Applicant Details* page opens a pop-up window with all the necessary fields to send an invitation.

The form allows you to select multiple **Attendees** to interview the applicant that are chosen from the available drop-down list. Setting the **Date Range** determines which days the applicant can select time slots from when scheduling their interview. There are also fields for determining the **Appointment Duration** and **Location** for the interview.

Selecting an email template automatically populates the **Subject** and **Body** fields for the notification that is sent to the applicant. Both fields can be edited as needed.

Once you have completed

Send Self-Scheduling Invit	tation		×
Applicant Name: Ryan Fourr	mier Current S	status: Active - 1	Interview
Update Status:	Active - Interview		
Applicant:	ryan.fournier@healthcaresource.com		
Attendees:	Fitzhugh, Tony (CEO) × Incropera, Christine ×		
	(Director)		
Organizer:	Frank, Lisa		
Date Range:	08/05/2019 <b>to</b> 08/09/2019		
* Appointment Duration:	2 Hours		
* Location:	Woburn		
Select a Template:	Self Scheduling Interview Invitation		
* Email Subject:	Invitation to Interview		
* Email Body:	😡 Source 🔯 🝙 🐰 ि 💼 🛱 📖 🐟 → 🔍 🎭 📕 🖤 -		
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	Hello Ryan Fournier,		
	Thank you for your application to Zero Tolerance Office V at Pacific Heights Clinic. We are impressed by your background and would like to invite you in for an interview. Please use the below to pick a time to meet that works with your schedule.	link	
	We look forward to meeting you.		
	body p		
	C	ontinue	ancel

all the necessary fields on the form, selecting **Continue** finalizes the process and sends an email invitation to the applicant to schedule an interview time. After they complete the scheduling process, your calendar updates and the chosen block(s) of time are no longer selectable to other invitees.

# Applicants Select a Time

Applicants schedule their own interview times after receiving the email invitation. This invitation contains a link providing access to the *Applicant Self Scheduling* page that displays a calendar showing all available dates and times that were pre-approved by selected attendees for their interview.

Upon selecting a block of time, a *Confirmation* page displays to reaffirm the

						We	lcome!	
						Please sele scheduling	ct a time that works for you to meet with Mary Kate for 30 minutes. You will receive an email confirmation upon	
Jul	y 20'	18					Monday, 16 Jul	10 available times
Su	Mo	тu	We	Th	Fr	Sa	09:30am 10:00am 10:30am 12:00pm 12:30pm 01:00pm 01:30pm 03:30pm 04:00pm 04:30pm	
1	2	3	4	5	6	7	Thursday, 19 Jul	8 available times
8	9	10	11	12	13	14	09:00am 09:30am 10:00am 11:00am 11:30am 12:00pm 12:30pm 04:30pm	
		17	18	19	20	21	Files 20 tol	7 susilable timer
15	16			-	22	20	Friday, 20 Jul	/ available billes
15 22	16 23	24	25	20	21	20	09-30am 10-00am 02-00om 02-30om 03-30om 04-00om 04-30om	

selected date, time, and location with the applicant. Selecting **Confirm** finalizes the process by sending the details to the hiring manager and displaying a message the confirmation has been successfully sent. If needed, applicants can go back to the scheduling page to change their appointment.

### Schedule Confirmation

A schedule confirmation email is sent to attendees when the applicant confirms their desired interview time. Attached to this email is an .ics file, which Outlook (or any other similar calendar app) uses to store the applicant's interview details in their calendar. After confirming these details, the time no longer displays for other applicants to schedule.

- <b>H</b> - 2	•• Att	achment Tools	Interview	v Scheduled - N	Aessage (Plain Text)	- 12	- 🗆 X
	Message A	ttachments 🛛 🖓 Tel					
Open Quic Prin Ad	k Remove t Attachment	Save Save All As Attachments Save to Computer	Save to Save All to OneDrive - OneDrive - Save to Cloud	Select Copy All Selection	Show Message Message		~
D To Mary Kate	Thu 7/12/20 donot Intervie Kelly	treply@scheo w Scheduled	duling.healthca	aresource	.com		~
901	te.ics bytes	-					
Thank you	ı for using ou	r self-scheduler for	your interview.				
Your sele	cted date and	times have been co	onfirmed.				
Please us	e the attache	d .ics file to add the	interview to your cale	ndar.			

Once the interview details are saved

in your own calendar, you can set up reminders, review meeting details, and work with it the same way as any other calendar appointment.

#### The Fine Print

Not much more here, just a few additional details to keep in mind when using this new feature.

- Permissions for this feature are granted by user role and are managed from the User Role Detail page accessed via the Admin > User Roles menu option. The Send Self-Scheduling Invitation permissions are located on the User Role Detail page, in the Applicant Management section under the Position Manager tab.
- The email address associated with an organization's system user is the address used to find the associated calendar. If you make a typo in the email address or try to use a "spoofed" address, the feature doesn't work because the system can't find a calendar using that address.
- If you need to update the email address associated with your organization's account, or have any
  additional questions regarding this feature, please reach out to a symplr Support specialist by calling
  (866) 323-3030 or emailing talentsupport@symplr.com.